

Opioid Operational Command Center Operational Period

Approval

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DCC Director Clay 3 Starf	> 	Date	9.25.2017
Operational Period	Start	Monday, September 25, 2017 a	at 00:00 hours
	End	Monday, October 23, 2017 at	: 23:59 hours

Operational Period Objectives

Response Goal 1: Prevent new cases of opioid addiction and misuse

Objective: Increase participation in the Prescription Drug Monitoring Program (PDMP). [1.1]

Task	Deadline	Responsible Entity
Work with CRISP to track prescribers who need to register in PDMP	10/23	Health and Medical
Increase awareness of among prescribers through professional Boards and member organizations.	10/23	Health and Medical
OCSA working to reach out to new/renewing CDS licensees if they have not registered in PDMP	10/23	Health and Medical
Conduct outreach via letters to notify prescribers of enforced PDMP enrollment deadline of July 1, 2017	10/23	Health and Medical



Discuss development of PDMP enrollment plan to reach 100% compliance	10/23	Health and Medical

Objective: Improve education for healthcare providers on appropriate opioid and naloxone prescribing and dispensing. [1.1]

Tasks:

Task	Deadline	Responsible Entity
Continue to engage healthcare providers in opportunities for continuing education around appropriate opioid and Naloxone prescribing and dispensing.	10/23	OOCC Leadership

Objective: Integrate curriculum into higher education coursework to instill the future health, safety, law enforcement, social services, education, emergency management, and public administration workforce with the skills needed to address the opioid crisis. [1.1, 1.3, 1.4, 1.5]

Tasks:

Task	Deadline	Responsible Entity
Send out a letter to the Presidents of higher education institutions highlighting all opioid-related legislation and the request for information detailing an inventory of activities	10/23	Education
Field questions form higher education institutions regarding new legislation, Start Talking Maryland Act	10/23	Education
Continue to collect inventory of campus activities addressing the opioid epidemic.	10/23	Education
Provide requested follow-up information and ongoing coordination for Academic Deans and Directors following the meeting that took place on 7/25/17.	10/23	Education

Objective: Increase the number of schools that provide evidence-based opioid and substance abuse prevention education and programming. [1.3, 1.4] **Tasks:**



Task	Deadline	Responsible Entity
Compile report following the Start Talking Maryland Act work group meeting for final recommendation of criteria on substance abuse programs in schools	10/23	Education
Present report recommendations to the State Board of Education	10/23	Education
Establish workgroup for the creation of an online training module that will be administered to those teaching drug addiction and prevention education	10/23	Education
Apply to MSDE certification office for continuing education credit for those who complete the online training module	10/23	Education
Review existing fact sheets regarding safe storage/disposal of prescription drugs	10/23	Health and Medical

Response Goal 2: Improve early identification and intervention of opioid addiction

Objective: Develop proposals to expand the programs reviewed to other jurisdictions, if appropriate, including recovery schools. [2.3]

Tasks:

Task	Deadline	Responsible Entity
MSDE is considering supporting a local education agency (LEA) to develop a recovery school/program model by the end of the month	9/30	Education

Objective: Increase availability of peer recovery support services providing rapid intervention and referral to treatment. [2.4]

Task Deadline Responsible Entity	
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Continue to evaluate & streamline hiring process for Peer Recovery Support Specialists by local health departments as services are incorporated in the Community Health Outreach Worker job classification	10/23	Health and Medical
Fund local OIT Grant projects to support expansion of Peer Recovery Support Specialist services (12 out of 24 jurisdictions have projects that address this need; preliminary count)	10/23	OOCC Leadership / Finance / Admin

Objective: EMS overdose information will be shared with local jurisdiction Health Departments for the purposes of connecting high-risk individuals with substance abuse treatment services. *[2.4]* **Tasks:**

Task	Deadline	Responsible Entity
OOCC will collect and share data identifying which jurisdictions need support and what obstacles have been identified.	9/15	OOCC Leadership
In an upcoming newsletter, MIEMSS will clarify legal concerns regarding sharing EMS data with local Health Departments. OOCC and MIEMSS will continue to work toward clarifying legal concerns and encouraging EMS data sharing with local Health Departments for the purposes of connecting overdose patients with treatment services.	9/30	OOCC Leadership

Objective: Standardize care across all 49 acute care hospital emergency departments for patients who present with an overdose. Standardized care will include screening, immediate intervention, and referral to treatment. [2.4] **Tasks:**

Task	Deadline	Responsible Entity
Collect current ED overdose case protocols	10/23	Health and Medical
Bring together a group currently implementing best practice protocols to create a model protocol	10/23	Health and Medical

Objective: Increase access to screening, brief, intervention and referral to treatment (SBIRT) in hospital Emergency Departments. *[2.2]*

Task Deadline Responsible Entity



MDH-BHA and MHA will direct OOCC funds to implement SBIRT and Peer	10/23	Health & Medical
Recovery Specialist pilot programs in five hospitals across Maryland.		

Objective: Support and standardize referral and linkage to treatment of repeat non-fatal overdose victims identified by law enforcement partners. [2.4]

Task	Deadline	Responsible Entity
Hold coordination meetings with GOCCP and MDH	10/23	Public Safety ,MDH and GOCCP

Objective: Promote rapid intervention and referral to treatment and recovery support services upon contact with law enforcement. *[2.4]*

Tasks:

Task	Deadline	Responsible Entity
No tasks for this reporting period.		

Objective: Promote rapid intervention and referral to treatment and recovery support services upon contact with EMS. [2.4]

Task	Deadline	Responsible Entity
Develop proposal to support a portion of naloxone stockpile funding distributed towards EMS agencies, including targeted jurisdictions based on need	10/23	Health and Medical
Develop and distribute special newsletter on opioid-related issues important for EMS professionals e.g. appropriate PPE use; First Responder guidance; etc	10/23	Health and Medical
Pursue opportunities to educate EMS agencies around legal aspects of sharing EMS data with local health authorities	10/23	Health and Medical



Translate business-sized referral cards, developed by MIEMSS, into spanish	10/23	Social Services &
and braille for distribution to all local LDSS offices		Health and Medical

Objective: Promote rapid intervention and referral to treatment and recovery support services upon contact with social services. [2.4]

Tasks:

Task Deadl		Responsible Entity
Analyze Maryland VOAD (Voluntary Liaisons Active in Disaster) workshop (held on 9.11) discussion and results for use with efforts to engage non-government community	10/23	Social Services
Distribute Maryland VOAD workshop materials to partners as requested	10/23	Social Services
Develop pre-packaged communication materials for distribution to VOAD partners on OOCC-related resources	10/23	Social Services
The Social Services Branch continues monthly conference calls, and continues to build out its resource sharing documentation in order to support front-line workers, and to provide them with any referral support resources available to promote rapid support services.	10/23	Social Services

Response Goal 3: Expand access to services that support recovery and prevent death and disease progression

Objective: Support and standardize detention center and correctional facility provision of opioid treatment services. Services will include interdiction of opioids entering the facility, screening for substance abuse, referral to treatment, and provision of best practices treatment. [3.5] **Tasks:**

Task	Deadline	Responsible Entity
BHA will draft proposal for using spend plan money on interventions in detention centers and local correctional facilities.	TBD	Health and Medica
MDH-BHA, MCAA, DPSCS, and OOCC to develop a proposal for OOCC funds to support screening, intervention, and referral to treatment in detention centers and local correctional facilities.	10/23	Health and Medical, Public Safety



Objective: Implement standardized protocol for parole and probation staff to identify individuals with opioid use disorder and incentivize participation in treatment programs. *[3.5]* **Tasks:**

Task	Deadline	Responsible Entity
DPSCS waiting for approval on existing protocol for parole and probation staff to identify individuals with opioid use disorder and incentivize participation in treatment programs.	10/23	Public Safety

Objective: Increase access to naloxone. Particular areas of focus include EMS, law enforcement, hospitals, and schools. [3.2, 3.3]

Tasks:

Task	Deadline	Responsible Entity
State Superintendent to send out finalized Naloxone FAQ document to all 24 local superintendents for distribution to schools [Partners: MSDE, MDH]	9/29	Education
MIEMSS to develop a proposal to utilize OOCC funds to support EMS naloxone in high-need financially-strained jurisdictions.	10/23	Health and Medical
DGS to reach out to the Minnesota Multistate Contracting Alliance for Pharmacy (MMCAP) for details on the proposed centralized naloxone/naltrexone purchasing model and the cost benefits it could entail. Responses will be shared with MIEMSS, MDH-BHA, and OOCC partners for next steps.	10/23	Health and Medical (DGS)
Following receipt of DGS MMCAP responses, MDH-BHA will reach out to local health departments to assess interest in a centralized purchasing model.	10/23	Health and Medical
Following receipt of DGS MMCAP responses, MIEMSS will reach out to local health departments to assess interest in a centralized purchasing model.	10/23	Health and Medical

Objective: Remove financial barriers to accessing treatment services. [3.1] **Tasks:**

Task	Dead	line Responsible	Entity



Fund local OIT Grant projects to support funding of treatment and recovery services to close gaps when other options (Beacon, Medicaid, insurance) are not available.	10/23	OOCC Leadership/Health & Medical
Provide education and outreach to treatment and recovery service providers to encourage them to accept uninsured/underinsured patients who are eligible for coverage (Beacon, Medicaid, etc.)	10/23	Health and Medical

Objective: Develop a network of 24/7 substance use crisis centers providing medical stabilization, withdraw management, behavioral health assessment, peer recovery coaching, overdose education and naloxone dispensing, initiation of medication-assisted treatment and fast-track referral to ongoing treatment and recovery support services in the community. [3.1]

Tasks:

MDH-BHA and Behavioral Health Systems Baltimore working to select vendor and finalize budget for development of crisis stabilization center. Operations anticipated to begin April, 2018.	TBD	Health and Medical
Behavioral Health Advisory Council to release its Strategic Plan for the Crisis Treatment Center - per legislation, the center must be established in accordance with guidelines issued by the Council	12/1	Health and Medical
MDH-BHA will release funds to the 4 selected jurisdictions who were awarded funding to expand level 3.7D crisis residential services so that implementation can begin at the local level	TBD	Health and Medical

Objective: Expand access to level 3.1 treatment beds. [3.1] **Tasks:**

MDH-BHA will release funds to the 6 selected jurisdictions who were awarded funding to expand level 3.1 residential treatment so that implementation can begin at the local level	TBD	Health and Medical

Objective: Improve Crisis Hotline services to provide 24/7 opioid addiction support and referral to treatment. [3.1] **Tasks:**

Task	Deadline	Responsible Entity



Develop training plans for use of updated screening tools for crisis hotline staff	10/23	Health and Medical
Develop/and or update screening tools for distribution to crisis hotline staff	11/20	Health and Medical

Objective: Increase access to syringe services programs. [3.3]

Tasks:

Task	Deadline	Responsible Entity
Support those jurisdictions with program(s) in operation or approved for implementation of SSP (currently includes Baltimore City and Baltimore County)	10/23	Health and Medical
Support those jurisdictions completing their capacity application (currently includes St. Mary's)	10/23	Health and Medical
Support those jurisdictions currently developing applications for implementation of SSP (currently includes Washington, Frederick, Howard, Anne Arundel, Prince Georges, and Cecil)	10/23	Health and Medical

Objective: Support criminal sentencing that requires or incentivizes addiction treatment for offenders with opioid addictions. Applies to drug-related offenses and crimes where opioid addiction may have been a contributing factor. [3.3]

Tasks:

Task	Deadline	Responsible Entity
"Structural coordination" meeting held at the administrative office of the courts with four judges (Chief Judge of the District Court of Md and Drug Court Judges) and staff to discuss opportunities. This was an initial effort to identify opportunities to impact the epidemic from their unique and well informed positions which can possibly result in the development of operationally OOCC coordinated objectives.	TBD	Public Safety and Office of the Courts

Objective: A program exists to support Medication Assisted Treatment upon release from a correctional facility. [3.5] **Tasks:**

Task	Deadline	Responsible Entity



Collect data from previously funded MD Medication Assisted Treatment Reentry Programs to evaluate program success (total of eleven detention center locations)	10/23	Public Safety
Compile a list of those eleven (11) funded detention centers that indicated interest to continue MAT programs in their facilities	10/23	Public Safety
Develop proposal for detention centers to receive continued funding for MD MAT Reentry Programs based on evaluation data and identified interest	10/23	Public Safety

Objective: Implement a statewide training and technical assistance program for local law enforcement agencies on implementing pre-booking diversion strategies for low-level drug-involved offenders (e.g. Seattle's Law Enforcement Assisted Diversion) [3.5] **Tasks:**

TaskDeadlineResponsible EntityCoordination meeting with MDH-SSP, GOCCP, MSP, and law enforcement
partners to discuss expansion of law enforcement diversion training.10/23Health and Medical
Public Safety

Response Goal 4: Enhance data collection, sharing, and analysis to improve understanding of and response to the opioid epidemic

Objective: Develop reporting mechanisms to communicate overdose-related statistics to State and local response partners. Reporting mechanisms will include locally-relevant information on overdose frequency, fatal overdose frequency, trends over time, opioid substances of concern, response performance indicators, and alerts to overdose spikes. *[4.1, 4.2]*

Task	Deadline	Responsible Entity
Coordinate creation of standing automated report format of eMEDS confidential health information to DHMH and then to local health departments	10/23	Planning- Data Unit
Support Maryland Opioid Surveillance System Improvement Project re-submission package to CDC	10/23	Planning- Data Unit



OOCC Process Goal: Provide OOCC recurring written reports to inform stakeholders of progress

Objective: Develop and share Opioid Intervention Team (OIT) Situation Reports and Overview to track progress, identify gaps, and target OOCC efforts. OIT Status Reports will be shared monthly with local jurisdictions, OOCC team members, the Inter-Agency Council, and the Office of the Governor.

Task	Deadline	Responsible Entity
Collect and analyze results of the OIT Situation Report	10/23	Local Liaison Branch
Develop OIT Situation Report Statewide Overview	10/23	Local Liaison Branch
Share results of OIT Situation Report Overview with local and State stakeholders	10/23	Local Liaison Branch

OOCC Process Goal: Coordinate State Agency response efforts

OOCC Process Goal: Provide support for local Opioid Intervention Team efforts

Task	Deadline	Responsible Entity
No tasks reported for the Operational Period. Task development in process		Local Liaison

OOCC Process Goal: Oversee funding for OOCC efforts



Objective: Develop, approve, and implement OOCC budget and spend plan to support OOCC operations. **Tasks:**

Task	Deadline	Responsible Entity
Compile personnel tracker submissions and provide to OOCC Command and General Staff	10/23	Finance/Admin
Update and distribute the October tracking form	10/23	Finance/Admin
Review proposal for Recovery Schools as a spend plan item for any budgetary needs	10/23	Finance/Admin
Develop the OOCC Procurement Plan	10/23	Finance/Admin
Collaborating with GOCCP to support MD MAT Re-Entry Program budgetary needs	10/23	Finance/Admin
Collaborating with University of Baltimore to support MDH funds transfer for law enforcement supplementary needs needs	10/23	Finance/Admin

Objective: Develop and oversee processes for local jurisdiction Opioid Intervention Teams to access State funds to implement response projects.

Task	Deadline	Responsible Entity
Hold follow up conference calls with jurisdictions as needed	10/23	Finance/Admin
Submission wrap-up meetings with BHA staff, including grant oversight to confirm roles and responsibilities	10/23	Finance/Admin
Develop composite report showing jurisdiction OIT project category distribution	10/23	Planning - Data Unit



Investigate technological solutions for collecting and tracking OIT Grant performance measures.	9/28	OOCC Leadership, Finance/Admin, Health and Medical (MDH-BHA)
Collect first-quarter reporting from OIT Grant recipients.	10/23	Health and Medical (MDH-BHA), OOCC Leadership, Finance/Admin
Continue to follow-up with MDH headquarters regarding distribution of funds to approved OIT recipients	10/23	Health and Medical (MDH-BHA), OOCC Leadership, Finance/Admi

OOCC Process Goal: Share information with the public to inform them about the opioid crisis and the State's response efforts

Objective: Promote coordinated public messaging on the opioid crisis response through the traditional media, social media platforms, and the beforeitstoolatemd.org website. **Tasks:**

Task	Deadline	Responsible Entity
Launch OOCC internal SharePoint website	10/23	JIS/Communications
Create series of videos for health professionals and educators on the "Before it's too late" website	9/5	JIS/Communications
Finalize public awareness campaign	10/31	JIS/Communications
Develop an opioid prevention toolkit for teachers, students, and parents, including a video with Secretary Salmon. The toolkit is a revision of a Governor's task force recommendation. The Toolkit is being reviewed by MSDE senior leadership and will be available on the MSDE website in a October.	10/23	JIS/Communications



OOCC Process Goal: Share information with State and local response partners that supports response efforts

Objective: Develop webinar presentations highlighting opioid response initiatives. Webinars will be shared with State and local jurisdiction response partners.

Tasks:

Task	Deadline	Responsible Entity
Scheduled OOCC WebEX presentations to State and local partners outside of Operational Period Briefings including but not limited to legislative updates, crisis hotline and education. 8/30 webinar on the Crisis Hotline.	10/23	Planning Section
Develop OOCC webinar protocol	10/23	Planning Section
Coordinate OOCC webinar logistics meetings as needed	10/23	Planning Section
Develop and send email with webinar follow-up materials, including final presentation, follow-up questions and answers, post-webinar evaluation, and any other materials as requested	10/23	Planning Section
Record and post OOCC webinar recordings to back-end of beforeitstoolate website	10/23	Planning Section
Develop post-webinar evaluation survey	10/23	Planning Section
Analyze post-webinar evaluation results for ongoing information sharing improvement process	10/23	Planning Section
Archive all presentation materials in the Communications Webinar google drive folder, including presenter bio; presentation slides; registration/ attendee final count; follow-up questions & answers; and post-webinar evaluation	10/23	Planning Section

Objective: Develop informational products and platforms for response partners that support collaboration and sharing of promising practices.

Task	Deadline	Responsible Entity
Identify jurisdiction points of contacts for each of the identified promising practices	10/23	OOCC Local Liaison Branch



Contact local points of contact to gather information on identified promising practices and write up a short profile for each practice	10/23	OOCC Intern
Publish and share promising practices profiles with local jurisdictions and other partners as appropriate	10/23	Communications

Objective: Support State and local agency efforts to inform and engage their employees on the opioid response. **Tasks:**

Task	Deadline	Responsible Entity
Package the materials used for the DHMH Townhall and video from the Townhall for state agency partners to use to engage their employees	10/23	Health and Medical
Identify and collect OOCC State-agency employee education and awareness materials to develop a toolkit, e.g. including packaged materials used for the DHMH Townhall and video from the Townhall for state agency partners to use to engage their employees.	10/23	Operations Section Chief

Objective: Develop and implement the OOCC Communications Strategy to establish defined communication processes between the OOCC, the public, and State and local response partners. **Tasks:**

Task	Deadline	Responsible Entity
Internal review of communications plan for internal and external stakeholders	10/23	JIS/Communications & Planning Section

Additional OOCC strategic planning

Objective: Implement transition strategy that shifts the OOCC from crisis management to project management phase. **-Tasks:**

Task	Deadline	Responsible Entity
Continue development of OOCC-specific objectives and tasks to guide the transition from the crisis management phase to a more sustainable project	10/23	Planning Section



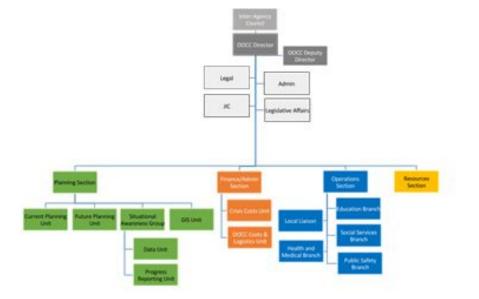
management model		
Collect defined roles and responsibilities from OOCC Sections and corresponding branches/ units	10/23	Planning Section
Discuss staffing plan to align with the transition objectives and tasks	10/23	Planning Section
Develop OOCC Staffing proposal draft, including updated organizational chart, staff position summary, job descriptions, and position outcomes; use personne time tracker to approximate justification	10/23	Planning Section
Finalize the year-1 project management work plan and structure with clear roles for State and local agencies	10/23	Planning Section

Objective: Complete Agency-specific heroin and opioid coordination plan, including identifying their agency opioid-related objectives for FY18 and performance measures for each self-identified objective.

Task	Deadline	Responsible Entity
Develop Coordination Plan Guidance 1-pager for agencies filling out their Coordination Plans	10/23	Planning Section
Share Agency-Specific Coordination Plan template to be shared with each agency for completion (Tier 1 folder is top priority agencies):	10/23	Planning Section
Follow-up with Agency-lead POCs to confirm progress on Coordination Plan	10/23	Planning Section
Utilize the statewide Agency-specific Coordination Plan (including established goals, objectives, and measures) for progress reporting moving forward	10/23	Planning Section



OOCC Organizational Structure



Staffing List and Contact Information

Command and General Staff

Position	Lead Agency	Name	
OOCC Director	OOCC	Clay Stamp	
OOCC Deputy Director	0000	Birch Barron	
Admin Support	MEMA	Lydia Simonaire	
Legislative Affairs	Governor's Legislative Office	Chris Shank	
Communications Director	OOCC	Katie Kuehn	
Legal	DHMH	Linda Bethman	

Position	Lead Agency	Name
Planning Section Chief	DHMH	Jessica Goodell



Current Planning Unit	DHMH	Genevieve Polk
Situational Awareness Group – Data Unit	GOCCP	Angelina Guarino
Situational Awareness Group – Data Unit	DHMH	Michael Baier
Situational Awareness Group – Progress Reporting Unit	DHMH	Smita Sarkar
Future Planning Unit	MEMA	Kyle Overly
GIS Unit	MEMA	MEMA GIS Unit

Position	Lead Agency	Name	
Finance/Admin Section Chief	DBM	Nick Napolitano	
Center Costs & Logistics Unit	MEMA	Donald Lumpkins	
Crisis Costs Unit	DBM	Nick Napolitano	

Position	Lead Agency	Agency	Name
Operations Section Chief		MEMA	John Broaddus Jr.
Social Services Branch	Lead	DHR	Bethany Brown
Health and Medical Branch	Lead	DHMH	Sara Barra
	Support	MIEMSS	Randy Linthicum
	Support	MIA	Joy Hatchette
Public Safety Branch	Lead	MSP	Michael Parker
	Support	DPSCS	Zola Rowlette and/or Latawyna Stallworth



	Support	DJS	Terrence Proctor
Education Branch	Lead	MSDE	Reginald Burke
	Support	MHEC	Emily Dow
Local Liaison Branch	Lead	ΜΕΜΑ	John Dulina and/or Terry Thompson
	Support	Baltimore Regional IMT	John Scholz